**Serba Dinamik Group**

**SCOPE OF WORK**

Qualification : Diploma in computer.

Required Language : Malay & English

Skills : Software installation, Outlook email setup and Basic knowledge in computer hardware troubleshooting.

Title : Junior Network Engineer

Job : The candidates should have the proper communication to interact with all the staffs. You'll be part of the IT family if you work as a junior network engineer, so you should have the basic knowledge in hardware troubleshooting and software products installation. You’ll be at the very busy front-line, dealing directly with all staffs who have technical issues such as forgotten passwords, viruses, mail configuration, failure in booting computer or software maul function issues.

Tasks may include:

* Collect the application issues from the staffs.
* Performing first and support to staffs.
* Install software and related updates on systems, either through on-site visits or remote application.
* Diagnoses, troubleshoots and resolves technical problems.
* Demonstrates flexibility and adaptability
* Solid organizational and time management skills

With many doors open to you, there's plenty of opportunities and varied roles available, so you'll never be bored or feel like you're stuck in a dead-end job.